



Academic Assessment

Program Learning Outcomes

Division	Career & Technical Education
Program	Computer Support Specialist Program
Degree/Certificate	Computer Support Specialist Certificate A
Program Learning Outcomes	Students will be able to: <ol style="list-style-type: none">1. Identify different types of PC hardware and peripherals.2. Evaluate operating systems, application programs, and hardware.3. Demonstrate the ability to troubleshoot and repair personal computers.4. Demonstrate appropriate interpersonal skills when interacting with customers.

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